

Assessment of Advising Services at the UH Hilo Advising Center

Please click on [this link](#) to see student comments for the following open-ended questions:

1. What about this Advising session was the most valuable?
2. What about this Advising session was least valuable?
3. In what ways do you think we could improve the Advising Center?

There were 44 respondents to this point-of-contact survey in the advising center. As you can see by their open-ended comments, students receiving advising services were highly positive about the service.

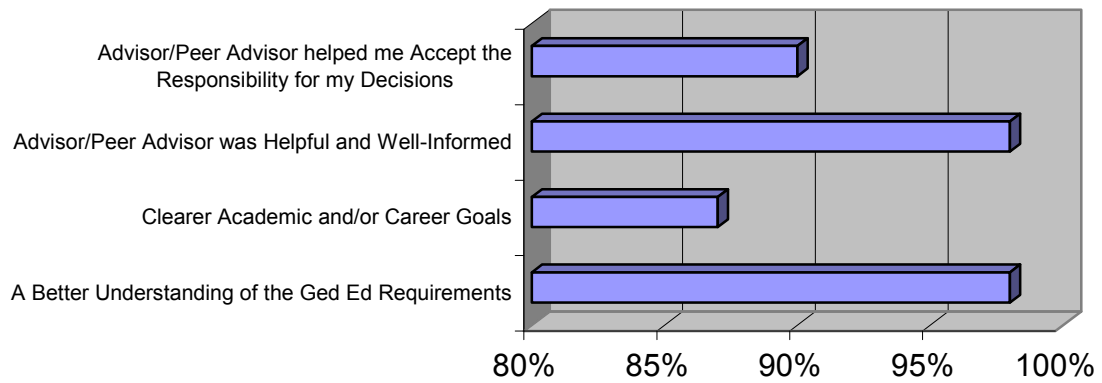
There were also four questions where students were asked to rate the extent of their agreement or disagreement with four questions regarding the services they received.

- 98% felt they came away from the Advising session with a better understanding of the General Education requirements.
- 87% felt they came away with clearer academic and/or career goals.
- 98% felt the Advisor/Peer Advisor was helpful and well informed.
- 90% felt the Advisor/Peer Advisor helped them accept the responsibility for their decisions.

Approximately a quarter of the students, who visited the advising center during the Fall of 2002 completed a survey (44 completed surveys, approximately 200 student visits, some of those duplicates).

Survey results indicate that the advising center is providing a high level of service to its constituency. In the Graduating Student Survey of Spring, 2002, students were asked to indicate their satisfaction with academic advising. Only 34% of the students who responded (44% of the total graduating seniors) gave academic advising a rating of “more than adequate” or “excellent.”

Percentage of Students Who Agreed or Strongly Agreed - Point of Contact Advising Survey 2002



Click [here](#) to see all responses.